

Scrutiny Meeting
June 19th 2017
Physiotherapy Service



Average Number of New Patient Referrals and Outcomes per month

New Patients referred **27**

Timely Cancelled **1**

Late Cancelled **0.5**

DNAs **0.5**

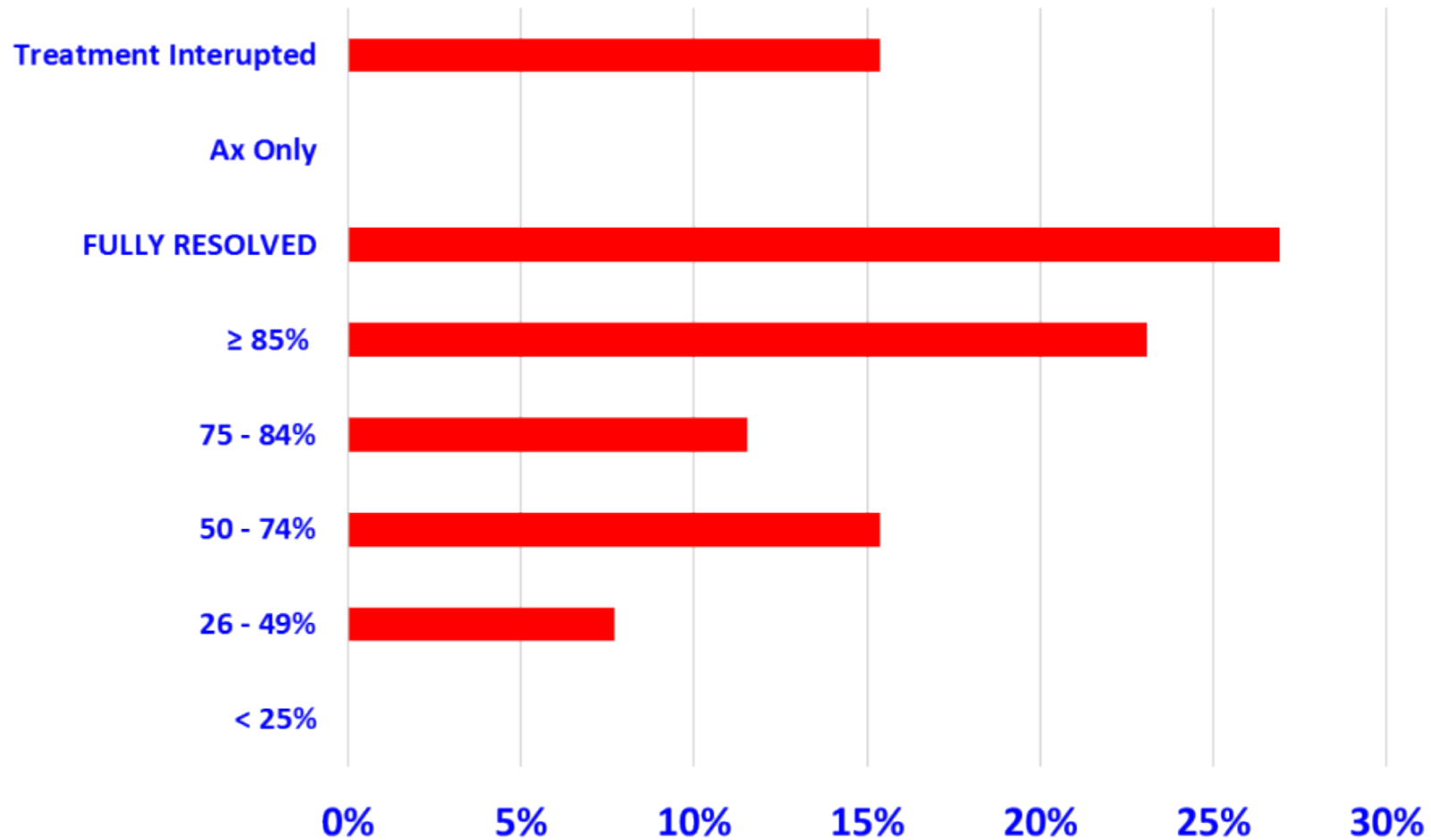
Average Number of Review Appointments and Outcomes per month

Review Appointments	60
Timely Cancelled	4
Late Cancelled	2
DNAs	2

Average Number of Discharges and Peak Categories per month

	1°	2°	3°
Department	C,L & E	-	-
Age	D	E	C
Occupation Type	Desk	50/50	Manual
Stage of Condition	Acute	Sub-Acute	Chronic
Cause	Domestic	Unknown	At Work
Body Area	Lumbar	Neck	Shoulder

Average Outcome of Treatment



Avoidable Costs

Average Monthly Costs incurred for:

- Late Cancellations (Initial appointment) = £ 20.00
- Failure to attend (Initial appointment) = £ 8.00
- Late Cancellations (Review appointment) = £ 100.00
- Failure to attend (Review appointment) = £ 30.00

TOTAL cost for wasted appointments = £158.00

Physiotherapy service developments

The following is a list of proposed service introductions that can help to further reduce the incidences recorded:

- ***Back 2 Fit*** – an Educational workshop designed to empower the employee with the necessary knowledge & skills to self-manage their condition.
- ***Pilates / Yoga classes*** – Weekly in-house sessions allowing employees direct access to a beneficial class and breakaway time from their work.
- ***Breathing / Diet & Nutrition workshops*** – Bespoke standalone workshops designed to educate employees on the benefits of following the basics in life!
- ***Podiatry clinics*** – Occasional clinics offering drop-in advice on foot mechanics and appropriate footwear and footcare.